

Introduction to Flower World

Welcome to Flower World

We would like your shopping experience to be fun and enjoyable. Our place is enormous, so it is extremely easy, as a first-time customer, to be overwhelmed. We have constructed the layout of the greenhouses and the display areas in such a way that it becomes quite easy to find the specific sections you are looking for. You will find numerous mailboxes filled with maps and other informational materials. Please help yourself to any of these handouts. We are a "self-help, low-key, take-your-time-and-explore" operation. Our team is here to be a resource that helps you find exactly what you are looking for. We encourage you to take your time, enjoy the displays, the flowers, and the plants. Most of our signage is meant to inform and educate. The informational signs will help you choose the right plant for the right location and explain how to give them the right care. The pictures will help you visualize the blooming stages and the mature look of a plant.

Some Pointers to Help You Get Around Flower World

Maps

Maps are available at all checkout counters, the information desk, and in the marked mailboxes. You will find the general layout of the retail area on the map and the location of the checkouts. Do not forget to look at the back of the map for an alphabetical list of plants and locations making reading the map easier.

Plant Location

Our nursery is laid out with plants grouped by type in sections. We have sections specifically for Perennials, Annuals, Roses, Seasonal plants, Vegetables, Herbs, Nursery Stock, Trees and Berries, Grasses, Japanese Maples, and more. Plants may be moved and rotated throughout the year so grab a map, check at the information desk, or ask an employee for directions to your desired locations.

Hardgoods / Pots

You will find various hardgoods, containers, and planters throughout the nursery, however we have dedicated two specific areas to these items. The converted Broadway House and the Pottery Barn. Explore these areas to find the soils, additives, fertilizers, containers, and pots for planting your new shrubs, trees, and plants.

Clinics / Plant Information Classes

We have transformed Aisle 7 into a dedicated classroom. Throughout the year we hold informational clinics on several topics like Rose gardening, Mason Bees, Vegetable gardening, Containers, and more. These clinics are free and are usually held on Saturday afternoons. Join our e-Club and be notified each time we offer a clinic. You can also check www.flowerworldusa.com for more information.

Carts and Carry Out Trays

Most carts are stored along the parking bays outside the retail complex. There are also handcarts, strategically placed throughout the nursery, available for larger trees. The carry out trays are at all the checkout counters as well as at several other places throughout the nursery.

Recycling and our use of Recycled Pots

We use a lot of recycled plastic pots and containers and we encourage you to recycle your plastic pots in one of our drop-off bins. They are conveniently located in the south parking lot behind the Broadway house and along the east exit/delivery road.

'Re-Use' is the ultimate in recycling. Flower World attempts to make full use of recycled pots and containers, but there may be times that containers with "Sale" stickers from other companies will be seen in our plant displays. This may be confusing. We apologize but hope you will appreciate our recycling practices and understand that we cannot honor someone else's sale price stickers.

Restrooms

Restrooms are located in the seasonal house in the northwest corner of the complex and outside near the paver section just north of the seasonal house / Aisle 16 - 17.

Checkout Procedure

Checkouts are located in the north and west side of the Seasonal House, the Broadway House, the west end of the Tree House, and the North buildings*. They are clearly marked on the maps. If your plants are too large or too heavy for you to move, please pull them out of the display a bit, take the name/price tag off the tree, and take this to the checkout counter. Please do not load any trees or shrubs into your car/truck until they have been checked out and tagged. In front of the checkouts, we have loading zones available for your convenience. Leave your paid-for and marked purchases on the carts and simply back into the loading zone. If needed, please ask for help with the loading.

*Note – some checkouts may be removed during slower seasons.

Information

Our employees wear Flower World name tags and blue attire so they are recognizable. Most of them will be able to answer simple location questions. During the spring and summer our Information desk is staffed with experienced gardeners. They will be able to answer most of your plant questions and will be able to give suggestions and advice. Most of our department supervisors will be able to help you with specific plant questions or specific plant availabilities in their departments.

The Produce Market

Located directly across the street from the Flower World entrance is The Produce Market at Flower World. You will find fresh vegetables, fruits, snacks, herbs, ciders, eggs, and more. Sit in the greenhouse filled with palms and relax with a fresh cup of coffee or some ice cream.

Parks, Ponds, and more

At Flower World we are a world of flowers, plants, and a whole lot more. Wander the grounds and enjoy multiple ponds, parks, and even a waterwheel. Stop by The Produce Market and say hello to our geese, chicken, goats, alpacas, peacocks, and lambs. Spend the day shopping and enjoying a "whole lot more" than just another nursery.

Plant Guarantee / Return Policy

Ask for a copy of our plant guarantee and return policy or take one out of the designated mailbox.

Delivery

We have a delivery service available for large trees and shrubs and fees are charged based on your location. For more information about our delivery service, ask one of our managers or pick up a delivery info sheet.

**We hope that you have an enjoyable time
at
Flower World**